



2022 Annual Members Meeting Details

Fund:	DIY Master Plan
Date of Meeting:	9th February 2023
Time:	3:00 PM
Responsible Persons Present	Andrew Peterson, Vincent Plant
Absent Persons:	

Agenda Details

AGENDA
<p>WELCOME & INTRODUCTION Andrew Peterson opened the meeting, thanked the traditional owners of the land and welcome the members.</p>
<p>FUND UPDATE Andrew Peterson provided brief update on the challenges over the last 12 months and regulatory changes during the year. Mr Brendan Malone and Mr Stuart Milne provided a summary of the performance of the Raiz Invest and Xplore sub-plans (respectively) during the 2022 financial year.</p>
<p>Q&A Session Andrew Peterson opened up the meeting to questions. No questions were asked during the meeting. One question was submitted prior to the meeting and is detailed below.</p>
<p>Concluded Andrew Peterson concluded the meeting</p>

Questions and Answers

QUESTION	ANSWER
<p>"What security procedures does Super Simplifier have in place to prevent someone other than the bona fide account holder accessing funds, using personal details stolen in breaches e.g Optus and Medibank Private. Having experienced identity theft (personal details stolen) on both Optus and Medibank Private breaches I am keen to know what security measures Super Simplifier has in place to prevent funds being accessed by anyone other than the account holder"</p>	<p>In relation to your data held with Dash (Super Simplifier), their IT system is appropriately certified for data security and compliant with GS007 standard. In addition, they conduct regular security audits including penetration testing to ensure your data is safe-guarded. Dash (Super Simplifier) also conducted a review of the Know Your Customer and Anti Money Laundering policies and procedures in light of these data breaches that included additional staff training to illustrate the business is aware of the increase in identity theft attempts. Lastly, all service providers (the trustee, investment services, member administration) involved with the running of Super Simplifier are legally required to have the appropriate levels of insurance and financial adequacy measures in place to ensure members are not disadvantaged in the event of any errors or negligence on the part of these service providers.</p>